

# Sprint Rules

## Sprint Rules

Welcome to the Language Sprint™ (the "**Sprint**") of Lingoda GmbH, Bergmannstraße 102-103, 10961 Berlin, Germany ("**Lingoda**", "**we**", "**us**" "**our/s**").

The Sprint is a subscription which enables customers ("**Customer**", "**you**", "**your/s**") to use the information, tools, features and functions, including our language courses available on [www.lingoda.com](https://www.lingoda.com) (together the "**Service/s**") during the month of the Sprint. After the Sprint, you can receive a cashback of the subscription fees that you have paid or a refund in class credits, subject to the following conditions.

Upon registration for the Sprint Promotion, the Participant agrees to proceed with the Sprint Promotion payments for 2 months.

The Sprint is subject to these Sprint terms and conditions (the "**Sprint Rules**"). The Sprint Rules apply in addition to the general terms and conditions of the Service, which are available here: [\[Link\]](#) (the "**General Lingoda Terms**"). In the event of any contradiction between these Sprint Rules and the General Lingoda Terms, these Sprint Rules shall prevail.

**The Customer agrees to a monthly recurring subscription of the Service after the end of the Sprint to the conditions laid out in (i) the sign-up for the Sprint, (ii) Section 7 of the Sprint Rules and (iii) the General Lingoda Terms ("Rollover"). The Customer is entitled to cancel the Rollover subject to Section 7.**

The languages available for the contract's conclusion are English, German, and French. The Sprint Rules are also available in Spanish, Italian, Turkish, and Portuguese.

After your purchase, we will provide you with copies of your contract with us in PDF format. You can ask for copies of the contract with us at any time.

### 1. General Sprint Rules

**1.1** Customers can sign up to participate in the Sprint until **13 October 2026, 09:59 (CET)**, ("**Entry Deadline**").

**1.2** The Sprint starts on **20 October 2026, 00:00** (the "**Start Date**").

**1.3** The Sprint ends on **18 December 2026, 23:59** (the "**End Date**").

**1.4** The Sprint month shall have the following terms:

**Month 1: 20 October 2026 (00:00) to 18 November 2026 (23:59)**

**Month 2: 19 November 2026 (00:00) to 18 December 2026 (23:59)**

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**1.5** The Customer is entitled to choose between two options:

**Option 1:** Super Sprint (30 classes per month)

**Option 2:** Regular Sprint (15 classes per month)

**1.6** Lingoda shall provide the Customer with the electronic credits ("**Credits**") required to book a lesson upon registration, whereas each Credit shall entitle the Customer to attend one class:

**Month 1:** Upon registration

**Month 2:** 11 November 2026

**1.7** Upon registration for the Sprint, the Customer shall not be entitled to change the language or option.

**1.8** By using the Site, the Customer agrees to be bound by the Terms and confirms that they are at least 18 years old and able to enter into legally binding contracts.

**1.9** The Language Sprint is only open to Customers who don't currently have an active Lingoda subscription. This does not include the Free Trial, as it is not an active subscription

## 2. PAYMENTS

**2.1** The Customer shall pay the fees shown on the website or in their account (under Settings > Subscriptions) to participate in the Lingoda Sprint.

**2.2** The monthly subscription fees agreed to during the sign-up for the Sprint shall be due upon registration:

**Month 1:** Upon registration

**Month 2:** 11 November 2026

**2.3** All payments shall be in the same currency in which the Customer paid the Down Payment.

**2.4** All payments, refunds, and reimbursements shall be subject to applicable European Union financial sanctions laws and regulations.

## 3. REWARD

**3.1** Customers who attend 100% of the required classes for the Super Sprint or the regular Sprint and who fulfill the conditions under the Sprint Rules are entitled to receive a Reward of paid subscription fees as set out in Section 3.4 of the Sprint Rules (the "**Reward**").

**3.2** To be eligible for the Reward for the **Super Sprint**, the Customer has to attend the following

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number of classes in accordance with Section 5 of the Sprint Rules:

- 30 classes in month 1 (20 October 2026 to 18 November 2026)
- 30 classes in month 2 (19 November 2026 to 18 December 2026)

**3.3** To be eligible for the Reward for the regular **Sprint**, the Customer has to attend the following number of classes in accordance with Section 5 of the Sprint Rules:

- 15 classes in month 1 (20 October 2026 to 18 November 2026)
- 15 classes in month 2 (19 November 2026 to 18 December 2026)

**3.4** The Reward shall have the following amount:

- For the Super Sprint: 100% of the paid Fees.
- For the regular Sprint: 50% of the paid Fees.

**3.5** The Reward should only be refunded in the same currency and to the same payment method the Customer used to pay the Fees. If the payment method is no longer available, a refund will be issued as class credits.

## **4. DISQUALIFICATION FROM REWARD**

The Customer shall be disqualified from the Reward if the Customer

**4.1** uses a Credit for a class that takes place before the Start Date;

**4.2** unauthorizedly shares his/her user account with a third party or if Lingoda determines that more than one person uses the same Lingoda account;

**4.3** fails to pay the Fees in due time, provided that Lingoda shall attempt to obtain payment one more time within 2 working days if the payment is refused on any of the payment dates mentioned in the Payment Section, and notify the Customer of the unsuccessful payment;

**4.4** fails to reverse a chargeback issued by the Customer's payment service provider or bank institution within 48 hours after the chargeback;

## **5. CLASSES COUNTED**

Classes shall only count towards the Super Sprint or regular Sprint if each class visit of the Customer meets the requirements laid out in this Section:

**5.1** The Customer must attend classes in full for them to count as completed for the Sprint. Lingoda does not warrant that classes will be available at the Customer's desired times. For a class to be fully attended, the following requirement must be met:

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- The Customer has attended the class from the beginning and has not left before the end of the class (60 minutes), whereas Lingoda will measure attendance based on system information from the class log and information provided by the teacher.
- 5.2** Customers may only attend one class per day. Attending more than one class per day disqualifies you from the Reward.
- 5.3** Customers of the regular Sprint may only attend up to 5 classes a week. Attending more than 5 classes a week disqualifies from the Reward for the regular Sprint. For this promotion, a week is considered to start on Mondays and to finish on Sundays.
- 5.4** Participation in private classes (one teacher, one student) shall not contribute towards the Reward; only group classes shall count.
- 5.5** The Customer's absence from a class does not count for the Reward, regardless of the reason for the absence (e.g., health, job, technical [e.g., bad internet connection, microphone, speaker, or webcam issues], personal, weather-related issues, or any other), unless Lingoda is responsible for the absence.
- 5.6** Any inappropriate behavior by the Customer during classes may result in the Customer being disqualified from the Reward, including, but not limited to, abusive, rude, sexual, or otherwise disturbing conduct. The teacher has the right to remove the offending Customer from the class.
- 5.7** If the class did not take place due to Lingoda's fault, Lingoda will refund Credits within 72 hours, and the Customer does not need to take an additional class that day. The class in question will count towards the Reward. The Customer can use the Credit once the Sprint has finished.
- 5.8** The Customer may only cancel booked classes no later than 7 days (168 hours) before the start date/time of a class or within the 30-minute immediate-cancel window available in their Lingoda account. It is recommended to book classes at least 7 days in advance to ensure a class is available on their desired date, time, and level. Scheduling classes less in advance is not considered a rule violation.
- 5.9** The Customer is entitled to change their individual learning level at any time, as often as desired, without affecting their eligibility for the Reward.
- 5.10** The Customer shall use the Credits received specifically for the Sprint. No other Lingoda course credits qualify for the Reward. It is not allowed to purchase additional credits in the store or make use of them.

## **6. AFTER THE SPRINT**

- 6.1** Lingoda shall notify the Customers by email within 2 weeks starting as of the End Date whether the Customer is eligible for the Reward.
- 6.2** Lingoda shall pay the Reward at the latest 45 days after the End Date in the same currency and to the same payment method the Customer used to pay the Fees.
- 6.3** Lingoda shall add the Credit Reward no later than 45 days after the End Date. Lingoda will extend Customers' subscriptions to 90 days (Super Sprint) or 45 days (Sprint).

## **7. SUBSCRIPTION AFTER THE SPRINT**

- 7.1** The Customer agrees to the Rollover at the end of the Sprint, subject to the conditions laid out (i) in this Section, (ii) the sign-up for the Sprint, including the checkout page, and (iii) the General Lingoda Terms. Lingoda will also provide the Customer with the details of the Rollover in the confirmation e-mail after your purchase.
- 7.2** “Keep Running” pack after the Super Sprint - 20 classes per month (see prices [here](#) or in the Customer account).
- “Keep Running” pack after the regular Sprint – 12 classes per month (see prices [here](#) or in the Customer account).
- 7.3** The 14-day withdrawal policy under the General Lingoda Terms shall not apply to the Rollover.
- 7.4** The Customer is entitled to cancel the Rollover within the second month up to the End Date. The Customer can send the termination notice through the Customer’s Lingoda profile, per post or per e-mail to: [\[Link\]](#).

## **8. FINAL PROVISIONS**

- 8.1** The Sprint Rules shall be governed by German law. However, as a consumer habitually residing in an EU Member State, any Customer will benefit from the mandatory provisions of the law of the country in which the Customer is resident. Nothing in these Sprint Rules affects the Customer’s rights as a consumer to rely on such mandatory provisions of local law.
- 8.2** Lingoda will process any personal data relating to the Customer in accordance with its privacy notice as available here: [\[Link\]](#).